

BUDDY PROGRAM GUIDELINES

PURPOSE, OBJECTIVE, AND GOALS

The Buddy Program's purpose is to pair court members that may not have a full human resources (HR) office, with other court members who have broader resources to assist with workers' compensation-related issues, accommodation/return-to work (RTW), and ergonomic issues/questions. Members can also opt to share information such as policies, procedures, and preventive measures.

This program's objective is to strengthen the relationships between the courts and share ideas on resolving WC/HR concerns. With this approach, assigned courts can be more informed about their WC decisions to assist with reducing WC costs.

JBWCP RESPONSIBILITIES

The JBWCP will administer the program, maintain the list of courts on the Judicial Resources Network, and provide guidelines to interested courts. Additional courts may join at any time. If there are any issues with their paired court, the JBWCP staff will assist to facilitate a resolution. For the first year, the JBWCP staff will check in quarterly with all participants to see how the program is going, and after one year, obtain feedback from all participating courts.

BUDDY ASSIGNMENTS

To avoid one partner court from being inundated with the majority of calls since it is top on the list (e.g. Alameda), the following are the Buddy assignments and Points of Contact:

Partner Court and Point of Contact	Assigned Court
Alameda	Butte
 Victoria Ramos, HR Analyst II vramos@alameda.courts.ca.gov (510) 891-6239 	Calaveras
El Dorado	Colusa
 Doris Phillips, HR Analyst <u>dphillips@eldoradocourt.org</u> (530) 621-7427 	Contra Costa
Nevada	Kings

 Nancy Nardini-Hanson, Director of HR and Administration Nancy.nardini-hanson@nccourt.net (530) 470-2728 	Marin
Orange	Merced
 Heather Capps, Benefits and Disability 	Modoc
Programs Officer	
hcapps@occourts.org	
(657) 622-7746	
San Bernardino	Mono
Jenny Thomas, HR Technician III	Plumas
JThomas@sb-court.org	
(909) 521-3646	
San Diego	San Joaquin
Stephanie Cvitkovich, Sr. HR Analyst	Sutter
Stephanie.cvitkovich@sdcourt.ca.gov	
(619) 746-6000	
Solano	Tehama
Arline Lisinski, HR Manager	Trinity
ALLisinski@solano.courts.ca.gov	
(707) 207-7473	
Ventura	Tulare
Bernedette Terry, Sr. HR Generalist	Imperial
Bernedette.terry@ventura.courts.ca.gov	
(805) 289-8620	

PARTNER COURT EXPECTATIONS AND RESPONSIBILITIES

The partner court will respond timely to their assigned buddy court's requests for assistance, either by email or telephone. The partner court will advise when they will respond, discuss the assigned court's situation, and engage in dialogue to assist with options and solutions.

ASSIGNED COURT EXPECTATIONS AND RESPONSIBILITIES

If an out-of-office message is received from their partner Point of Contact indicating an absence more than two days, then the assigned court can request assistance from the next partner court on the list. Assigned courts can request information from any of the listed partner courts regarding policies, procedures, or practices directly.